

Interaction Script, 29 April 2008:

Hi. Welcome to \_\_\_\_\_. To login, dial "1". If you want to sign up or for more information, dial "2".

MEMBER

1: To login, please dial your id#.

(A 9 digit id number will give me 387,420,489 available numbers)

888-888-888: Enter your pin. XXXX (IF CONTACT REQUEST, "James" wants to become your contact. To allow "James", dial "1", to reject "James", dial "2", to decide later, dial "3". You and "James" are now contacts./You have rejected "James" as a contact./You will be asked next time you login and under the contact option about this contact.) To listen to messages dial "1", to record a message dial "2", to manage your recorded messages dial "3", for contacts and dial "4", to record your name/change your name recording dial "5", for groups dial "6". To return to the main menu at any time, dial the \* key.

IF MESSAGES: The newest message from "Hyacinth": PLAY MESSAGE. To go back to the main menu, dial "\*". To record a message, dial "1", to change the order your contacts messages play, dial "2". To skip to the next message dial "7", to replay or restart a message dial "8", to hear the message time, dial 9. The next message from "Hyacinth": PLAY MESSAGE.

IF RECORD: (You have 3 of 3 messages recorded. When you record a new message, the oldest one will be deleted). Record your message after the beep. Press the "#" key to end. Your message has been saved. To hear your message, dial "1", to delete and re-record, dial "2", to manage other messages dial "3", to go to the main menu dial "\*".

IF MANAGE MESSAGES: You have 2 of 3 messages recorded. To choose what message to delete, dial "1", to delete all messages dial "2", to return to the main menu dial "\*". Dial "7" to delete a message during or after it has play. PLAY MESSAGES. That is all of your messages, to listen again, dial "1", to return to the main menu, dial "\*".

IF CONTACTS: (IF CONTACT REQUEST, "James" wants to become your contact. To allow "James", dial "1", to reject "James", dial "2", to decide later, dial "3". You and "James" are now contacts./You have rejected "James" as a contact./You will be asked next time you login and under the contact option about this contact.) "Hyacinth" (or 342-343-938) is your only contact. To hear that again dial "1", to add a contact dial "2", to delete a contact dial "3", to change what order your contacts' messages are played, dial "4", to return to the main menu dial "\*".

IF CONTACTS ORDERING: "Hyacinth" is your only contact, so you only her messages will be played./ Right now, your contacts' messages are played in this order: "Hyacinth" then "James" then "Carol". To change this order dial "1". To play "Hyacinth" first dial "1", to play "James" first dial "2", to play Carol first dial "3". "Hyacinth" will be played first. To play "James" next, dial "2" to play "Carol" next dial "3". "Carol" will be played next. "James" will be played last. To change the order again, dial "1", to go to the main menu dial "\*".

IF ADD CONTACT: To add a contact dial in their id number. 342-343-938 is "Hyacinth", to request Hyacinth to become their contact, dial "1". "Hyacinth" will be sent a request to become your contact/That id number is already your contact/No one has that id number. To add another contact dial "1", to return to the main menu dial "\*".

IF DELETE CONTACT: Would you like to delete your contact "Hyacinth"?

For "yes" dial 1, for "no" dial 2. To return to the main menu dial "\*". That is all of your contacts. To hear them again, dial "1", to return to the main menu, dial "\*".

IF RECORD NAME: Your "recorded name" is how other people on \_\_\_\_ will know you. To record your name, dial "1" (to hear your current recording, dial "2"). To return to the main menu, dial "\*". Begin recording your name at the beep. Dial the "#" key to end. To hear your new recording, dial "1", to record again, dial "2", to return to the main menu, dial "\*".

IF GROUP:

#### SIGN UP/INFO

2. To sign up at any time, dial "1". \_\_\_\_ helps you connect to the people you love. With it, you can dial a local number, leave message, and then your friends and family can dial a local number at their end and listen to your messages. By leaving short messages that are easy to access and less expensive than calling internationally to dial, you can stay closer to the people that matter most to you. To sign up, dial "1".

TO SIGN UP: When you login, you will dial your id number which is 9 digits long. Please dial in what you would like to be your 9-digit id number. You entered XXX-XXX-XXX. (This number is taken, please enter another number).

To make this your id number, dial "1" now. You also need a pin number to protect your account. Please enter a 4 digit pin number. You entered XXXX. To make this your pin number, dial "1" now. Last, you need to record your name.

Your "recorded name" is how other people on \_\_\_\_ will know you. Begin recording your name at the beep. Dial the "#" key to end. To make this your name recording, dial "1", to hear your new recording, dial "2", to record again, dial "3". Welcome to \_\_\_\_! TO MAIN MENU.